

# Press Release

## Metastorm Business Process Management Software Supports U.S. Army National Guard Yellow Ribbon Program

*Global Enterprise Software Vendor Donates Software to Help Streamline Processes to Support Returning Soldiers*

**BALTIMORE, MD – October 5, 2009** – Metastorm, a leading provider of Business Process Management (BPM), Business Process Analysis (BPA), and Enterprise Architecture (EA) software for aligning strategy with execution, today announced that the Army National Guard has successfully implemented the Metastorm BPM® software to streamline processes in support of the Yellow Ribbon program. Metastorm donated the software specifically to help GAP Solutions (GAPSI), a contractor to the Army National Guard, provide coordination and support of services to returning war fighters as they reintegrate into society.

Enabling collaboration and deploying shared procedures across Yellow Ribbon Support Specialists in every U.S. state and territory was necessary in order to make life for soldiers returning to America as easy as possible. In addition, GAPSI saw the opportunity to increase process efficiency and lower overall administrative costs for the program through the use of a business process management software tool – software that facilitates the intelligent flow of information among people and systems based on specific business rules.

In a show of support for U.S. troops, Metastorm agreed to donate its BPM software for the Yellow Ribbon Support Specialist program portal and related business processes. The Metastorm BPM suite is widely used by both U.S. Federal defense and civilian agencies, so Metastorm expanded GAPSI's existing Metastorm software license agreement to cover the Yellow Ribbon Project at no additional cost to GAPSI or the Army National Guard.

The Metastorm BPM system was quickly deployed to support a portal that allows distributed access to a single repository for forms, templates, reports, and discussion forums to facilitate communication among geographically dispersed Yellow Ribbon Support Specialists, and provides automated business processes to expedite key administrative procedures, such as soldier travel.

The integrated portal/business process management solution has produced excellent results, including an estimated savings of 4,752 man hours per year previously spent on paperwork and manual activities related to the travel process alone – time that can now be devoted directly to supporting returning soldiers rather than administrative tasks.

“Metastorm is proud to have been able to contribute to the safe and productive return of our soldiers by donating our software to the Yellow Ribbon cause,” stated Robert Farrell, chairman and CEO of Metastorm. “Business process management delivers value in so many ways, and this clearly was an excellent use of the software.”

For more information on GAPSI, visit [www.gapsi.com](http://www.gapsi.com).

### **About Metastorm Inc.**

With a focus on enterprise visibility, resource optimization, efficiency and agility, Metastorm offers market-leading software for enterprise and business architecture (EA), business process analysis (BPA), and business process management (BPM). As an integrated product portfolio, Metastorm Enterprise allows organizations to improve business results by better aligning strategy with execution. By combining the power of these three disciplines onto a common platform, Metastorm is helping organizations worldwide focus on the right business improvements, instill stronger governance, and accelerate time to value. For more information and success stories on organizations powering strategic advantage with Metastorm Enterprise, visit [www.metastorm.com](http://www.metastorm.com).

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