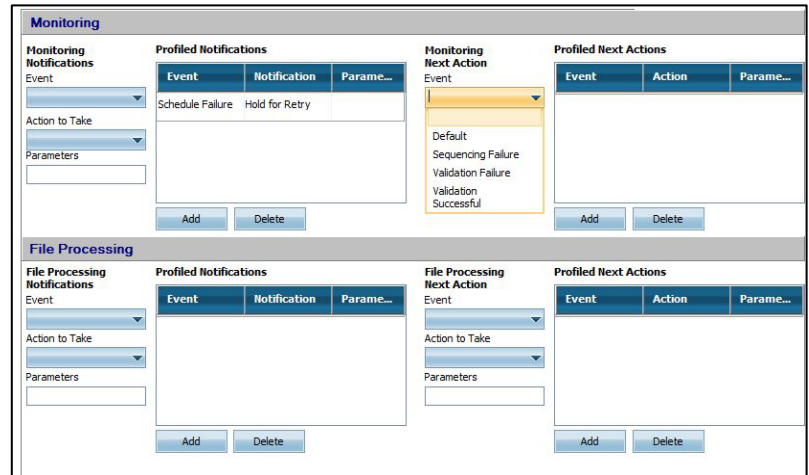


Know you have a problem before it becomes one

As companies seek to improve their operations, they may integrate hundreds and even thousands of applications across many computing systems. These integrations add tremendous value by delivering improved processes and access to information across multiple systems and departments within a company. However, operational challenges often plague such integrated systems. Numerous factors can cause information to become incomplete, redundant, duplicated, corrupt, not delivered on time – or not at all. Many organizations have no way of knowing when there is an error until it negatively impacts their business. Transaction errors increase business risk, decrease customer satisfaction, and may leave your organization out of regulatory compliance. Metastorm Integration Manager 360 (MIM 360) monitors your organization's various integration points to detect and alert you to each error before it affects your business.

Metastorm Integration Manager 360 (MIM 360) keeps watch over your integrated transactions by profiling all of your enterprise data movement. MIM 360 provides powerful features for defining and managing file validation, scheduling criteria, and event-based notifications; so that you are alerted the minute a potential issue arises- according to your notification criteria. The built-in dashboards provide insight into the performance, accuracy, security, volume, and even financial impact associated with business transactions so that you can monitor your business and react quickly should an issue arise. MIM 360's intelligent agents can alert you to data integration issues through email, automated recovery processes, built-in workflow technology, and other forms of auditing and automation, helping you to stay ahead of problems and resolve them more rapidly.



MIM 360 monitors your integrated transactions to ensure that errors are detected before they impact your business.

Key Features

Guided Interface Profile Set-up

- o Secure Web-Based Design: Authorized users centrally construct integration governance business rules.
- o Validation: Highlight expected data profiles and validation rules for common or custom requirements.
- o Scheduling Criteria: Determine the frequency of individual integration events.
- o Up-and-Running Quickly: Realize immediate productivity for existing and new projects.

Total Management

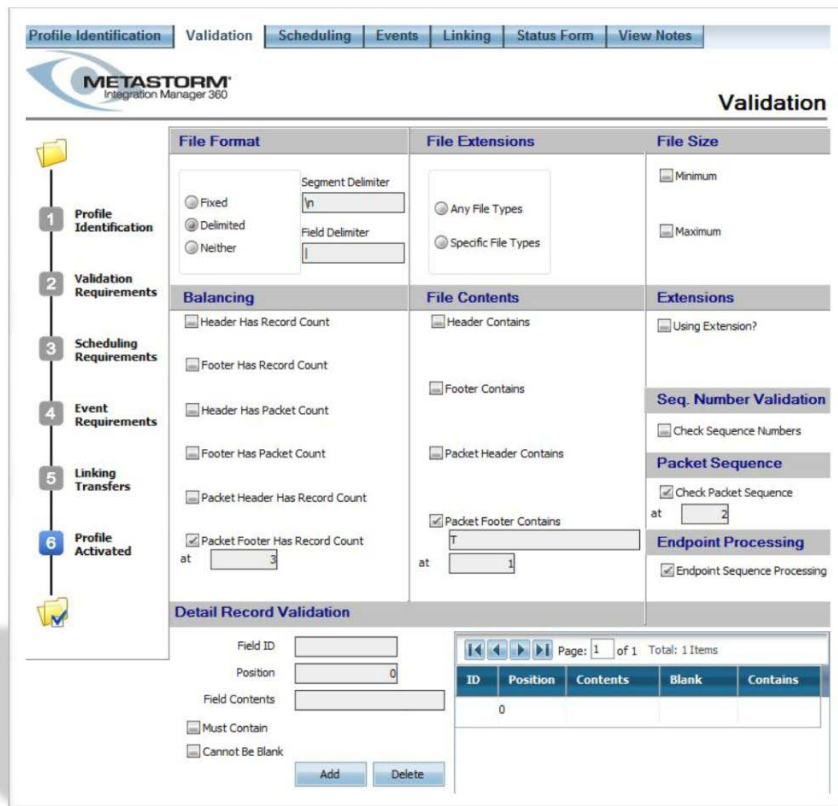
- o Rule Monitoring: Automatically monitor for thresholds for expected events: validation, anti-event scanning, and other criteria.
- o Smart Notification: When problems occur, system intelligence handles the response with emails, workflow management, etc. to manage problems for you and create consistency in problem resolution.
- o Track What Happened: Advanced process governance technology keeps a complete audit trail.

Reporting and Predictive Visibility

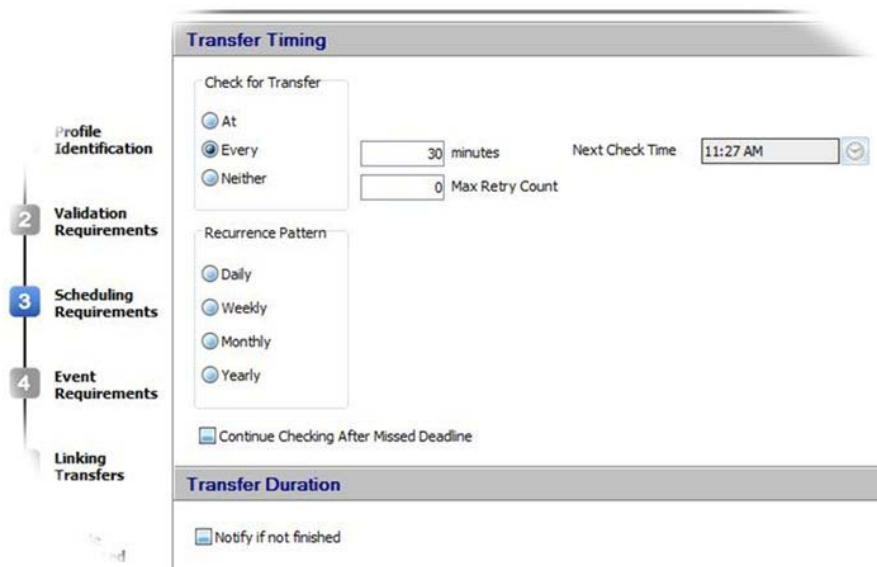
- o Dashboards: See information about the health of your automated information exchanges.
- o Forecast: Future milestones are tracked to monitor batch windows and prevent problems.
- o Link operations to business value: Tie back operational processes and their effects on business performance through dynamic, flexible and web-based visuals.

Validate and Monitor

Because the data from integrated systems often involves customers and business processes associated with them, it is critical to find errors as quickly as possible. Supporting this need, MIM 360 supports predetermined policies for each individual integration type. The solution acts upon these policies to enforce consistency across data integration occurrences and the organization. Policies include validation of information headers, various data structures (XML, delimited, and fixed-length), data types (EDI X12, Healthcare HL7, etc.), size and record count thresholds, and other predefined rules.



MIM 360 not only brings validation rules for what happens but also for what should have happened, but has not. This “anti-event” monitoring ensures integrations occur by a certain time, or once started, within a given timer period according to your selected rules. Transactions flowing through the various connectivity transports supported by Metastorm Integration Manager (including world-class messaging support, FTP, and more) are also subject to MIM 360’s rules monitoring. This monitor traps rule-based exceptions regardless of the underlying technology platform.



Customize and Respond

Upon detection of a rules violation or system problem, MIM 360 can respond the way you prefer, be it notification via email, by launching a workflow, notifying a third party application, writing event logs, and more. The point-and-click interface allows business project teams to work alongside application infrastructure groups for increased clarity and Service Level Agreement (SLA) compliance. When operational problems do occur, MIM 360 notifies appropriate parties and orchestrates the correct sequence of events to find a resolution - according to the business' set policies.

Visibility and Reporting

You always know what has happened and is happening with your organization's integrated applications through MIM 360. This offering leverages Metastorm's award-winning process management technology and tracks and generates a complete audit of your integrated systems. Even with distributed business processes, MIM 360 provides the appropriate level of information to not only resolve issues but to also analyze integration design to improve future transactions and forecast performance. With this rich data, MIM 360 provides dashboards for various stakeholders of what has happened, what is happening and what could be working better tomorrow.

MIM 360's in-depth visibility allows you to quickly respond to problems as they arise and ensure operational success.



For more information, visit <http://www.metastorm.com>.