

Metastorm Supply Chain Operations Reference Models



Improve Your Supply Chain SCOR

As manufacturers rush to meet customer demands for new options, styles and features, product delivery is more critical than ever before. To achieve a competitive advantage and succeed in the global marketplace, organizations must improve their supply chain operations.

However, initiating supply chain improvement can be overwhelming. It's a complex effort in which processes must be identified for optimization, customer needs taken into consideration, goals established and changes rapidly implemented. To accelerate today's supply chain improvement initiatives, Metastorm offers the Supply Chain Operations Reference Models.

New for SCOR, version 10.0 is the People component of the Skills section, developed to support the management of organizational impact resulting from supply chain improvement programs. Metastorm is uniquely suited to support this initiative by providing access to in-depth profile information on people, including skill details, directly from the user interface.

Built around the Supply Chain Operations Reference (SCOR) models developed by Supply-Chain Council (SCC) experts and used by nearly 1,000 members of the SCC, the Metastorm SCOR Model provides a common framework that empowers organizations to identify, communicate and implement changes needed to develop a world-class supply chain.

This solution contains a set of standard business models that deliver an end-to-end view of supply chain management processes. It serves as a resource for supply chain process owners in developing an accurate model of the business activities and information required to provide exceptional service to customers and improve the efficiency of interactions with suppliers and partners.

Typical supply chain project objectives include:

- Creating an enterprise that can swiftly respond to market changes – thus implementing inter-organization supply chain strategies by configuring process categories and extending definitions of process elements to an implementation level across the organization

Highlights

- Contains the SCOR models developed by Supply-Chain Council experts
- Provides a common supply-chain framework to enable our customers to better understand, communicate and improve their supply chains
- Helps identify and implement the changes needed to develop a world-class supply chain
- Configures and defines the complete scope of supply chains so they can be analyzed from Plan to Return
- Utilizes benchmarks against the similar processes of Supply-Chain Council members
- Utilizes the industry leading enterprise modeling tool, Metastorm ProVision®
- Can be used for additional purposes, such as Enterprise Architecture, requirements analysis, ISO certification strategic planning and application development

- Leveraging supply chain standards for more effective materials planning forecasts and capacity management – retaining critical strengths while implementing new standardized, cost-effective procurement processes and lowering levels of safety stock inventory
- Implementing best-in-class improvements by benchmarking supply chain processes from other organizations – delivering proven, competitive process improvements through a direct comparison of supply chain processes using a standardized set of metrics and process element definitions
- Re-evaluating strategies for Plan, Source, Make, Deliver and Return– enabling organizations to adapt to new technologies, improve information flow, reduce costs, create collaborative systems, and improve planning and demand forecasting

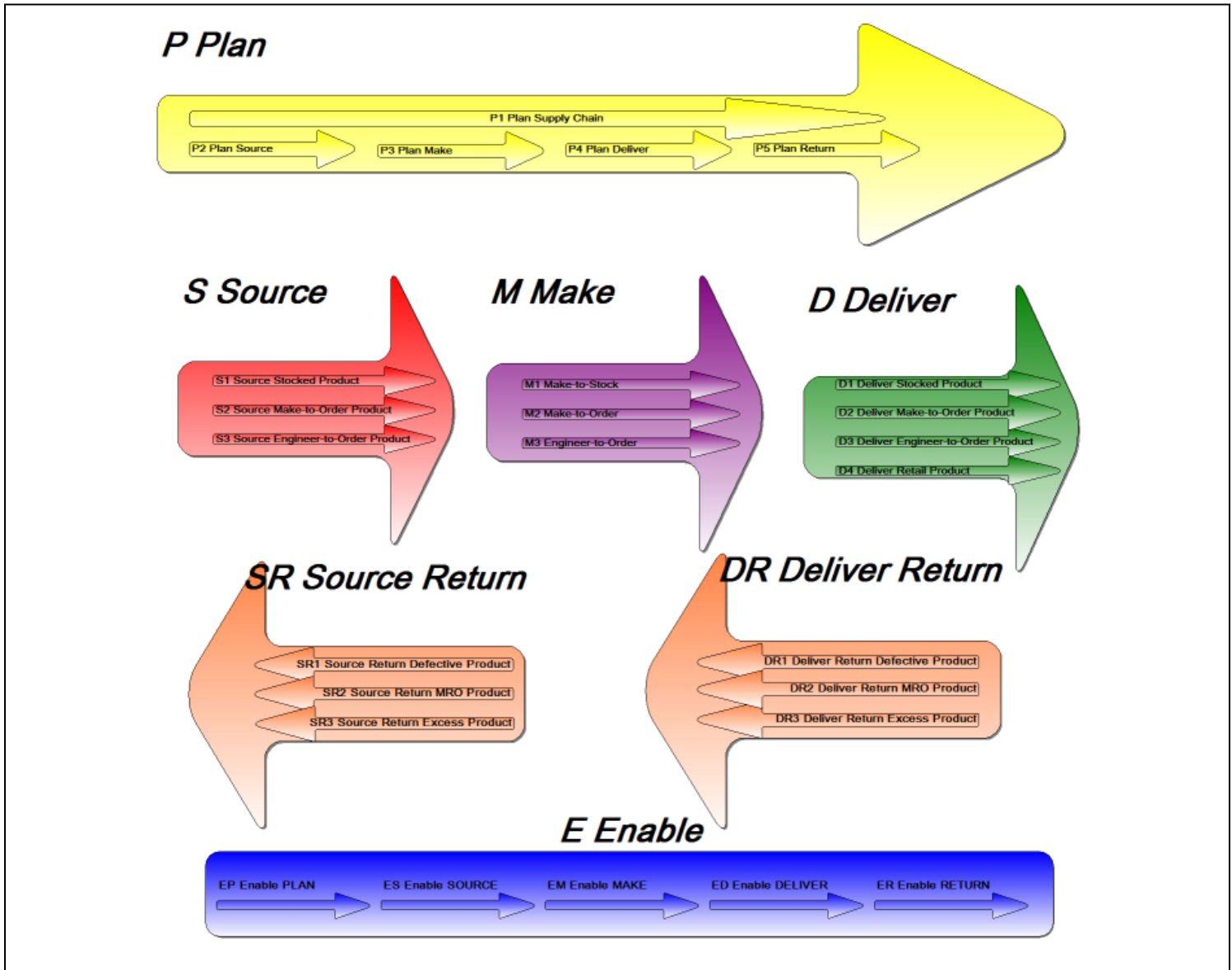
The Metastorm Supply Chain Operations Reference Models includes the industry’s leading enterprise modeling tool, Metastorm ProVision®. This robust combination enables organizations to efficiently and quickly configure and define the complete scope of a supply chain – and then analyze the process from start to finish. Storing SCOR models in the Metastorm ProVision enterprise modeling solution provides a common supply chain framework for organizations to understand, communicate and improve their supply chains by addressing common business management challenges, such as supply chain strategy, merger and acquisition, supply optimization and reengineering, management alignment, supply chain creation, benchmarking, and outsourcing.

The Metastorm Supply Chain Operations Reference Models represent:

- An enterprise-level business framework for today’s supply chain processes, based upon SCOR Version 10.0
- An end-to-end business model that is focused on process types, including Plan, Source, Make, Deliver and Return, as well as a common set of definitions
- Over 550 process-specific metrics associated to SCOR activities for process measurement and benchmarking
- More than 500 industry-proven best practices – opportunities for process improvement - that facilitate delivering best-in-class supply chain performance
- A flexible framework of process categories that can be configured to support supply chain operations strategy
- An integrated set of process elements that can be extended to support organization-specific processes, systems and practices

Some of the key models within the product include:

- **SCOR Framework (Communication) Model** — Depicts the supply chain from a strategic perspective. It profiles the enterprise-wide business scope, establishes process boundaries, and portrays the interrelationship of activities within the SCOR structure.
- **SCOR Process Hierarchy Model** — A decomposition model that structures the business scope and business processes. It shows a general-to-specific view of Activity objects.
- **SCOR Process Element (Workflow) Model** — Composed of distinct objects that are capable of linking to other objects and storing significant amounts of additional information. Workflow Models are used in reviewing as-is processes, modeling new processes, or re-thinking current business processes.
- **Plan Supply Chain Process Category Workflow Model** — Establishes specified courses of action and resources to meet supply chain requirements.



The Metastorm Supply Chain Operations Reference Models provides a common design chain framework to understand, communicate and improve supply chains. If you need further guidance, Metastorm’s highly-skilled consultants offer the necessary experience, tools and techniques to successfully employ this reference model in your supply chain initiatives.

Other reference models in Metastorm’s portfolio include those for Finance (including Sarbanes-Oxley compliance), Information Technology Infrastructure Management (ITIM, based on ITIL®), and the telecom

industry (based on eTOM®). Metastorm built the reference models to be integrated within a common taxonomy. This allows these individual models to be tied together to provide a comprehensive organizational view.

About Metastorm Inc.

An OpenText company, Metastorm offers a complete business improvement platform powered by its market-leading software for enterprise and business architecture, business process analysis, and business process management. The Metastorm platform helps organizations close the gap between strategy and execution and gain the visibility, planning, management, agility and insight needed to make the right business improvements. Together, Metastorm and OpenText uniquely offer the most comprehensive, actionable view of the organization – from the strategy and goals that drive the business, to the day-to-day systems, processes and people that run it, to the content needed to make the best business decisions. For details and success stories, visit www.metastorm.com.

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