

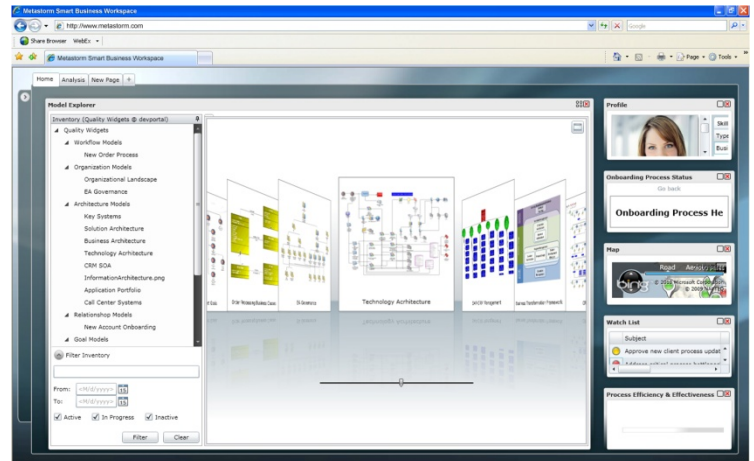
Metastorm Smart Business Workspace



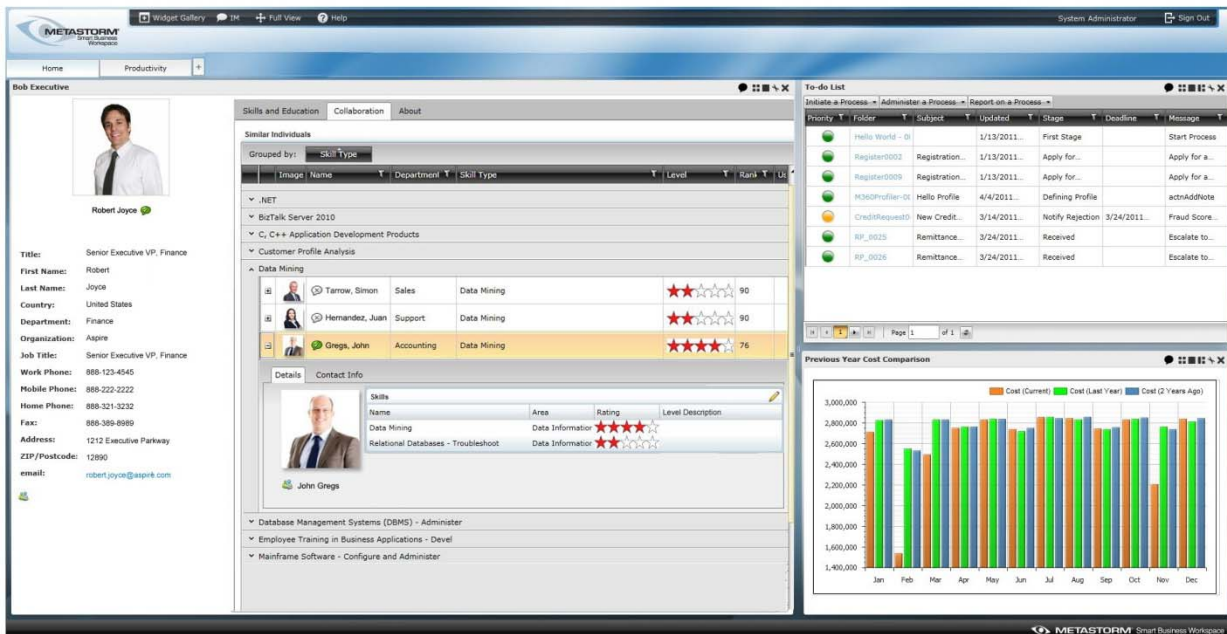
Your personalized workspace to increase your productivity and connect you to the enterprise

The Metastorm Smart Business Workspace delivers a personalized working environment that you create and arrange in a way that best suits the way you work. Create a single place to access your applications, other websites, and to find and collaborate with others – allowing you to get more done and make decisions faster. With this personal workspace, you will:

- **Improve the efficiency and effectiveness** of your employees by enabling them to organize and arrange their own workspace - giving them the ability to work in a way that matches their performance style.
- **Access content and information from anywhere** within and across your enterprise or on the Internet
- **Accelerate communication and collaboration** by searching enterprise-wide user profiles to identify resources and leverage their skills, and knowledge
- **Understand and make key decisions faster** by accessing your key business metrics, information, and processes from one environment.



Metastorm Smart Business Workspace provides one interactive interface enabling you to access all business applications for a more effective work environment.



Metastorm Smart Business Workspace delivers greater productivity, personalization, advanced collaboration, and visualization with unmatched usability.

Key Features and Benefits

Built on the latest Enterprise 2.0 technologies and our leading, adaptive framework, the Metastorm Smart Business Workspace provides:

- **A personalized workspace** for you and your employees. You know what you need to get work done every day – and you know how to arrange your work to support your working style. Metastorm Smart Business Workspace goes beyond pre-built and inflexible role- or persona-based interfaces to support the preferences and needs of each user to deliver a personalized working environment making you and your employees more effective and efficient in how you do your work throughout each day.



- **Information you need when you need it** You and your team have a variety of processes, applications, and information sources you access throughout the day to get your work done. Metastorm makes it easier to access these systems and information sources, even to combine them, to deliver what you need to do your work and make decisions. Metastorm Smart Business Workspace delivers a series of components to get you started, giving you access to all Metastorm models, metrics, maps, to-do lists, and much more from across your Metastorm Business Transformation Platform. Additionally, adding new widgets for third-party data or even combining Metastorm data with other data can be performed by individual business users. Metastorm Smart Business Workspace is as easy as pointing-and-clicking on new information sources, sites, and applications to combine these into a single view.

The rich user profile in Metastorm Smart Business Workspace is fully searchable by skill, to allow employees to seek out and find the expertise they need to resolve work more quickly and with better results.

- **Integrated chat feature linked to specific work items** allows you and others to see the work you are referencing when you start a chat session. Metastorm captures the communication that occurs within the context of a specific work item to ensure that the history stays with the item to provide an understanding of what transpired. Build the collective knowledge in your organization as you automatically document the enterprise collaboration that drives work completion and truly understand how work gets done.
- **Enhanced collaboration and communication** capabilities to connect you to people who have the knowledge and information you may need. Find other individuals in the company who can help you serve your customers, resolve issues or deal with exceptions faster by identifying the people with the skills needed to complete your work. Modeled after the user experiences of social media platforms your employees already know, Metastorm Smart Business Workspace will help you and your team to easily be able to find others who have the skills, information, or answers to help you move the business forward. The result is a new level of work-oriented enterprise collaboration that helps you deliver results and achieve goals faster, with little to no training required.

Metastorm Smart Business Workspace provides a personal, highly productive workspace and connects your employees with the information and expertise they need to be more efficient and effective.

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