

# Metastorm BPM® Architecture Assessment



## Precision Analysis and Planning

Is your BPM infrastructure designed for maximum efficiency and future success? Fixing performance problems in an emergency is costly and causes schedule setbacks, missed market windows, loss of revenue, cost overruns and a host of other difficulties. Productivity and customer relations can suffer as a result. Don't wonder about the structural integrity of your software systems any longer. Get a BPM Architecture Assessment from Metastorm.

A Metastorm BPM Architecture Assessment provides an analysis of your current production Metastorm BPM environment, as well as recommendations of improvements that address current issues and anticipated growth. This helps you understand your organization's current state and advantageous next steps in clear, straight-forward terms.

Targeted recommendations for your Metastorm BPM architecture can help you achieve greater business flexibility. We'll help you optimize and extend your BPM infrastructure – a strategic business asset – by enhancing performance, maintainability, and reliability. These key issues will be the focus of a Metastorm solution architect dedicated to your company for the duration of the assessment. Our architect will apply deep technological expertise along with proven fact-finding methods to optimize your system to meet your goals.

First, the Metastorm architect will lead a workshop that will be a combination of group facilitated discussions as well as breakout sessions with your IT Administrators. This will start with an overview of future organizational goals, followed by a thorough review of your IT Infrastructure, server loads, performance and configuration – along with the design of all Metastorm procedures to ensure compliance with Metastorm's proven best practices.

The data gathered will be used to generate a comprehensive document analyzing your current environment and making recommendations based upon current issues and future goals. This will include models that illustrate the relationship between enterprise data, services, applications, and platform components, and will outline how each architectural decision impacts the performance and flexibility of the system as a whole. It will also identify potential risks and offer solutions for reducing or eliminating those risks.

## Highlights

### Benefits

- Receive expert help from the company that understands your business process challenges
- Plan your upgrades with precision
- Optimize the technology you already own and use
- Increase efficiency and throughput so you can scale upward
- Get an analysis of your current and historical system load
- Learn about the proven Metastorm BPM system architecture
- Verify the soundness of your security and user configuration
- Audit your adherence to Metastorm best practices
- Review your integrations to/from Metastorm BPM
- Explore applicable IT standards

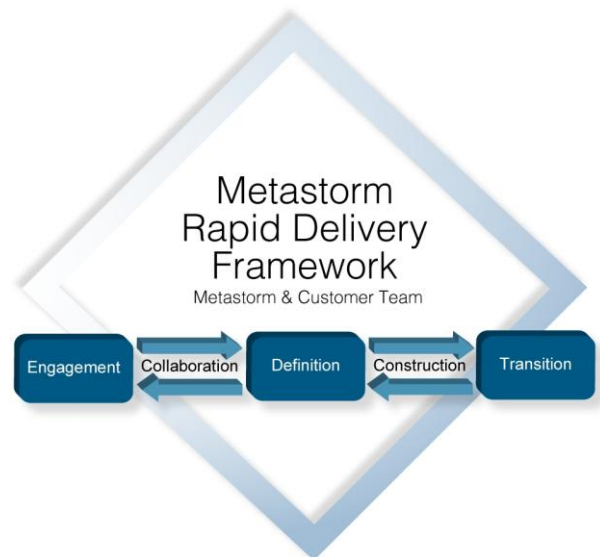
An estimate of the extent of improvement possible through tuning and minor modifications will be compared and contrasted with that of more major changes, not excluding platform upgrades or migration if applicable. The Metastorm Solution Architect and a Metastorm Practice Manager will present and review the Architecture Assessment findings as documented. After discussing the analysis and recommendations, the Practice Manager will offer next steps.

## Proven Implementation Methodology

The Metastorm Rapid Delivery Framework (RDF) is a robust and adaptable approach to rapidly deploying your BPM and Integration initiatives. Developed and continuously enhanced by the industry experts of the Metastorm Professional Services team, the best practice delivery methodologies of the Metastorm RDF help you increase speed to value and establish a solid foundation for on-going process and system improvements by fully leveraging the depth of capabilities and flexibility offered in the Metastorm BPM and Metastorm Integration Manager software solutions.

With a strong customer focus and emphasis on collaboration, the Metastorm RDF helps ensure your implementation is easily understood and embraced. The five phases of the Metastorm RDF include:

- **Engagement** – project discovery and initiation
- **Collaboration** – communication of requirements, initial prototyping
- **Definition** – detailed solution and architecture design, enhancement of prototype to convert to development model
- **Construction** – enhancement of development model to convert to complete application, project team testing
- **Transition** – customer QA and user acceptance testing, deployment activities



Throughout the entire engagement, you maintain full project visibility and participation, allowing checkpoints and milestones to be easily tracked and measured by everyone involved. The Metastorm RDF approach to implementation perfectly complements the Metastorm Enterprise™ portfolio of solutions, enables the transfer of knowledge and skills to your team, and helps you achieve a rapid and successful solution roll-out that delivers immediate results.

## Why Metastorm?

Metastorm and our integrated support network have the experience and resources necessary for successful planning, enterprise integration, customization, project management, technical support and education to help you get the most out of your Metastorm BPM and Metastorm Integration Manager investment. We offer the right combination of the industry's top people and solutions to help you meet your business objectives. Metastorm Professional Services deliver:

- Expert consultants who understand BPM and integration strategy, technology and business process challenges in your industry
- Proficient trainers experienced in knowledge transfer
- Superior customer support for immediate response and results
- Diverse partner access to complement the Metastorm team

Metastorm is committed to your success and to building a long-lasting relationship that helps you realize a strong return from your investment – both now and into the future. Let our Professional Services team help you take full advantage of Metastorm technology by analyzing your business and system processes, identifying issues, and transforming them into efficient Metastorm processes.

Copyright 2008, Metastorm Inc. All rights reserved. Enterprise Process Advantage, Metastorm BPM, Metastorm Discovery, Metastorm DNA, Metastorm Enterprise, Process Pod and ProVision are either registered trademarks or trademarks of Metastorm Inc. Other product, service and company names mentioned herein are for identification purposes only and may be trademarks of their respective owners. 10.7.2008.