

Metastorm BPM® Rapid Implementation



Realize Accelerated Value

Do you need to rapidly implement an effective Business Process Management (BPM) program within your organization? Metastorm Professional Services can deliver an expert, accelerated implementation approach.

Premier global organizations from various industries have turned to Metastorm to leverage our expertise as they establish a variety of strategic BPM programs. We can help launch a successful program for you, too. With the Metastorm BPM Rapid Implementation service offering, Metastorm's Professional Services team helps you deploy critical projects on time and on budget—avoiding expensive downtime, customer dissatisfaction and lost opportunities.

Metastorm's proven Rapid Implementation for BPM service offering ensures your implementation is smooth and successful. We work with you to determine:

- Required resources
- Necessary software, hardware and infrastructure changes
- Possible disruptions to the flow of information or business

Our consultants provide the planning, testing, best practices and proven techniques to get your program up and running quickly. Combining depth of industry know-how with leading-edge functional approaches, they are knowledgeable in all aspects of complex enterprise architectures, planning, installation, configuration, administration, tuning and performance, programming and integration.

A Rapid Implementation from Metastorm Professional Services is designed to assist you:

- Limit or eliminate costly custom modifications
- Start out with a best-practices configuration
- Prepare to grow with your product and expand functionality as needed

Highlights

Benefits

- Receive expert help from consultants who understand BPM and integration strategy, technology and business process challenges
- Realize your BPM vision quickly
- Identify risks and establish an

accurate timeline

- Remove potential roadblocks before they are encountered
- Gain predictability and increase quality
- Reduce workload by streamlining repetitive tasks
- Avoid the mistakes of others with steps refined through hundreds of

installations worldwide

- Have clear goals with linear stages and a focused scope
- Minimize disruption to your daily business
- Request customizable, phased implementations to meet your needs

- Have an all-inclusive package that includes software, services and training

How does it work? A Metastorm consultant will work with your IT team to install and configure your Metastorm BPM products for optimal use and performance within your organization. Whether you are installing Metastorm BPM for the first time or are performing an upgrade, our Rapid Implementation service ensures that it is quick, easy—and done right the first time. In addition, clear guidance and explanations of the work being done will transfer valuable knowledge to your IT staff.

After the architectural and design strategy is implemented, it will prove to be an ideal setting for developing “Proof-Of-Concept” forms and processes that leverage the strength of your new Metastorm BPM environment. Our consultant will provide in-depth mentoring so that your staff can confidently and rapidly extend these to suit your unique business needs and deploy them throughout your enterprise. A skills assessment overview in a matrix format can be provided so you can tactically provide and budget any additional training recommended for individual staff members.

The Rapid Implementation services, duration and deliverables can be customized to suit your needs. Additional items we can provide include:

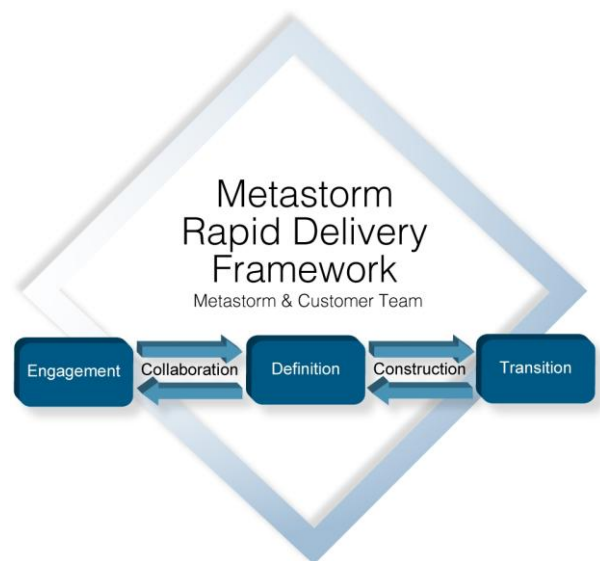
- Application integration, including schedules and plans
- Advanced documentation for business requirements, verification and validation
- Metastorm BPM Certification training
- Dedicated remote access support

Proven Implementation Methodology

The Metastorm Rapid Delivery Framework (RDF) is a robust and adaptable approach to rapidly deploying your BPM and Integration initiatives. Developed and continuously enhanced by the industry experts of the Metastorm Professional Services team, the best practice delivery methodologies of the Metastorm RDF help you increase speed to value and establish a solid foundation for on-going process and system improvements by fully leveraging the depth of capabilities and flexibility offered in the Metastorm BPM and Metastorm Integration Manager software solutions.

With a strong customer focus and emphasis on collaboration, the Metastorm RDF helps ensure your implementation is easily understood and embraced. The five phases of the Metastorm RDF include:

- **Engagement** – project discovery and initiation
- **Collaboration** – communication of requirements, initial prototyping
- **Definition** – detailed solution and architecture design, enhancement of prototype to convert to development model
- **Construction** – enhancement of development model to convert to complete application, project team testing



- *Transition* – customer QA and user acceptance testing, deployment activities

Throughout the entire engagement, you maintain full project visibility and participation, allowing checkpoints and milestones to be easily tracked and measured by everyone involved. The Metastorm RDF approach to implementation perfectly complements the Metastorm Enterprise™ portfolio of solutions, enables the transfer of knowledge and skills to your team, and helps you achieve a rapid and successful solution roll-out that delivers immediate results.

Why Metastorm?

Metastorm and our integrated support network have the experience and resources necessary for successful planning, enterprise integration, customization, project management, technical support and education to help you get the most out of your Metastorm BPM and Metastorm Integration Manager investment. We offer the right combination of the industry's top people and solutions to help you meet your organizational objectives. Metastorm Professional Services deliver:

- Expert consultants who understand BPM and integration strategy, technology and business process challenges in your industry
- Proficient trainers experienced in knowledge transfer
- Superior customer support for immediate response and results
- Diverse partner access to complement the Metastorm team

Metastorm is committed to your success and to building a long-lasting relationship that helps you realize a strong return from your investment – both now and into the future. Let our Professional Services team help you take full advantage of Metastorm technology by analyzing your business and system processes, identifying issues, and transforming them into efficient Metastorm processes.

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