

Metastorm Integration Manager Best Practices Lab



Learn By Doing

The Metastorm Integration Manager (MIM) Best Practices Lab (BPL) provides specialized training for integration architects, developers, and administrators to review and apply best practices in MIM integration projects.

In the Lab, you learn by doing under the guidance of Metastorm senior development staff and instructors with years of experience in leading large-scale integration projects. It is an ideal setting for mentoring and learning from the experts.

The Labs are conducted in a training room setting with presentations, white boarding, and hands-on exercises. Interactive participation from the attendees is desired and expected. They are small, focused training sessions and provide great latitude for both you and the trainer to set the pace and direction of the course. The topics are customized-- targeted to specific requirements you establish prior to class. They may vary from general discussions on architectural topologies, integrations scenarios, and development methods, to more project-specific topics like how to apply MIM for a business requirement, problem space, alternate approaches, etc.

A Lab will typically last one week. The following is an example agenda for a MIM Best Practices Lab:

Day 1: MIM Architecture overview and common integration scenarios, examples and demos

Day 2: Custom process flows, status client, exception handling, SOA principles, XMScript and Java services

Day 3: Customer-specific use cases, best practices review, life-cycle management

Day 4: MIM administration, problem resolution, performance tuning, special cases

Day 5: Web Services, MIM product roadmap, Metastorm BPM® integration

Highlights

Benefits

- Optimize the technology you already own and use
- Move comfortably into more complex SOA-based MIM integrations
- Leverage Metastorm's experience for expanding your implementation
- Customize the agenda delivery to suit your needs—topics ranging from high availability, web services, BPM integration, deployment considerations, and extending MIM to non-MIM environments
- Exploit the power of the underlying workflow engine
- Receive time saving tips and tricks
- Use the BPL to make progress on a real project

Pre-Requisites

BPL attendees are required to have completed a MIM training class. You will provide the BPL hardware and will bring a project specification to the session. It is recommended that you should have a stand-alone environment that will simulate the integration environment you have back at their office. Metastorm will work with you to provide configuration assistance as necessary.

Proven Implementation Methodology

The Metastorm Rapid Delivery Framework (RDF) is a robust and adaptable approach to rapidly deploying your BPM and Integration initiatives. Developed and continuously enhanced by the industry experts of the Metastorm Professional Services team, the best practice delivery methodologies of the Metastorm RDF help you increase speed to value and establish a solid foundation for on-going process and system improvements by fully leveraging the depth of capabilities and flexibility offered in the Metastorm BPM and Metastorm Integration Manager software solutions.

With a strong customer focus and emphasis on collaboration, the Metastorm RDF helps ensure your implementation is easily understood and embraced. The five phases of the Metastorm RDF include:



- **Engagement** – project discovery and initiation
- **Collaboration** – communication of requirements, initial prototyping
- **Definition** – detailed solution and architecture design, enhancement of prototype to convert to development model
- **Construction** – enhancement of development model to convert to complete application, project team testing
- **Transition** – customer QA and user acceptance testing, deployment activities

Throughout the entire engagement, you maintain full project visibility and participation, allowing checkpoints and milestones to be easily tracked and measured by everyone involved. The Metastorm RDF approach to implementation perfectly complements the Metastorm Enterprise™ portfolio of solutions, enables the transfer of knowledge and skills to your team, and helps you achieve a rapid and successful solution roll-out that delivers immediate results.

Why Metastorm?

Metastorm and our integrated support network have the experience and resources necessary for successful planning, enterprise integration, customization, project management, technical support and education to help you get the most out of your Metastorm investment. We offer the right combination of the industry's top people and solutions to help you meet your business objectives. Metastorm Professional Services deliver:

- Expert consultants who understand BPM and integration strategy, technology and business process challenges in your industry
 - Proficient trainers experienced in knowledge transfer
 - Superior customer support for immediate response and results
- Diverse partner access to complement the Metastorm team

Metastorm is committed to your success and to building a long-lasting relationship that helps you realize a strong return from your investment – both now and into the future. Let our Professional Services team help you take full advantage of Metastorm technology by analyzing your business and system processes, identifying issues, and transforming them into efficient Metastorm processes.

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