

Metastorm Enterprise for Governance



Business complexity, regulations, and a desire to lower risk all drive the need for structured governance. The result is that GRC (Governance, Risk and Compliance) has become a top priority for organizations across all industries.

Metastorm addresses your challenges with Metastorm Enterprise — an integrated portfolio of fast and flexible enterprise modeling, business process automation and integration software that provides comprehensive governance through extensive visibility and control into all level of your organization and processes, from the big picture models of your entire organization and its interrelationships to visibility and audit ability at the process and system execution level. Metastorm’s software is more flexible than packaged GRC applications and provides not only the ability to document, audit and monitor activities but also the ability to analyze and improve business processes of all types – allowing you to lower costs and improve your overall performance while at the same time tackling the governance challenge.

Metastorm ProVision®: Comprehensive Governance Support with Frameworks and Models

As an end-to-end solution for Enterprise Architecture and Business Process Analysis, Metastorm ProVision enables you to create a holistic picture of your business and IT operations, make better decisions, continually improve performance, and enable strategic enterprise transformation. By documenting strategies and processes in Metastorm ProVision, you ensure consistent information, visibility, and transparency in your governance programs.

Metastorm ProVision supports the following types of governance:

- *Enterprise Architecture (EA) Governance* – Support TOGAF, DoDAF, and FEAF governance processes. Each of these frameworks, along with Metastorm's own EA framework, can be customized to meet your organizational requirements.
- *Process Governance* – Enable release cycle management for process changes. For example, dimensions can be applied to any model, process, system, or

Highlights

Benefits

- Enforce and manage all levels of governance, from broad corporate programs to specific ones like SOA and Enterprise Architecture governance
- Link organizational strategy to process execution with complete audit trails

- Establish processes and systems for governing change
- Document strategies and processes to ensure consistent information, visibility, and transparency
- Clearly define and manage organizational roles and responsibilities
- Create agility to meet and maintain organizational objectives and market drivers

Customer Success

- AAPT
- Blue Rhino
- Martineau Johnson
- Sumitomo Mitsui Banking Corp

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technology within the Metastorm ProVision metamodel.

- *SOA Governance* -Interface with SOA repositories through WSDL; the services and operations can then be mapped to processes.
- *Data Governance* – Assign data ownership to specific groups, roles, or people. Rights can be specified at the server, repository, notebook, model type, model, object type, and object level. Standards can be articulated for data at the logical and technical levels.
- *IT Governance* – Provide a strategic perspective for how IT activities are accomplished with the Metastorm Information Technology Infrastructure Management (ITIM) Reference Model. Metastorm uses ITIL best practice and process material under license from the OGC at the framework's core, and then extends the value of ITIL by adding support for strategic objectives and risks, controls to guide process design and mitigate risk, and operational metrics to enhance ongoing process management.

Using Metastorm ProVision in a Software-as-a-Service (SaaS) model further enables you to address governance challenges and lower overall risk. The Metastorm ProVision SaaS offering allows you to quickly and conveniently establish a shared repository environment, without needing to install an internal server. This means your company's distributed work teams can immediately pool their knowledge and focus on the important business of improving their processes and systems.

Economic and Effective Data Collection

As part of the Metastorm ProVision offering, Metastorm Discovery™ is an interactive process discovery tool designed to enable faster and more accurate collection of data, process understanding, and process metrics that can be used to drive business process modeling, improvement, and optimization as part of your governance efforts. This solution allows you to easily and economically collect actual experiential data on processes to determine areas where opportunities exist for continuous process improvement.

Metastorm Discovery can capture information about all steps in a process. This data can be used as input for modeling an “as is” process and analyzing potential improvements using Metastorm ProVision. The intent is to optimize each process to meet specific strategic objectives such as minimizing costs, accelerating response time, or improving productivity. The optimized processes can then be deployed and automated through the Metastorm BPM® suite.

Metastorm BPM®: Consistent and Repeatable Processes

Metastorm BPM, Metastorm's Business Process Management software suite, delivers a mechanism for creating consistent, repeatable processes that can enforce process adherence, ensure authorization and security, and maintain an audit trail of both content and actions for your governance program. It enables you to improve processes based on real-time execution data and provide ongoing management, control, and monitoring.

Metastorm BPM provides a framework for you to capture, execute, measure, and improve any type of business process – including both human-centric and system-based activities. Using Metastorm BPM, you can:

- *Improve agility and manage change* –Mergers and acquisitions, competition, and changing customer and regulatory demands mean you must be agile and dynamic. Your ability to adapt front and back office processes to accommodate new products, partnerships and other changes can determine long-term success or

failure. Metastorm BPM enables dynamic adaptation whenever and wherever required. You can integrate acquired products, technologies, and processes into your business, including those built on legacy platforms.

- *Reduce costs and improve business execution* – Metastorm BPM helps manage costs by making it easier and faster for process participants to work together to achieve your goals. It provides a single collaborative platform for people and systems to document, execute, and optimize processes, including complex processes that require many systems and people to complete. It enables straight-through processing and allows users inside and outside the organization to collaborate without learning another application or user interface. Metastorm BPM allows you to outsource elements of your business processes that can be performed by service providers at a lower cost, while still adhering to organizational policies.
- *Deliver online documentation and automatic audit capture* – Metastorm BPM provides the framework to deploy all types of business processes on a single platform – allowing you improve overall transparency and govern your operations through a single view. Metastorm BPM automatically captures process activities into an audit trail, and online process documentation ensures you are ready to face any audit with confidence.

Your governance program also can benefit from the seamless integration offered by the Metastorm Enterprise platform. By deploying Metastorm ProVision process models in Metastorm BPM, your team is empowered to automate processes, capture live data, and create real-time vital cause control charts and monitoring dashboards. You can tie your results back to Metastorm ProVision to model and fully understand the impact of any changes you make and ensure process documentation maps to the current state of process execution. This insight provides the visibility necessary to develop streamlined, more efficient, and more effective processes.

MIM: Rapid and Cost-Effective Integration

Metastorm Integration Manager (MIM) can help you integrate and leverage your existing applications, databases, file systems, and mainframe programs. Whether deployed as part of the Metastorm Enterprise suite or on its own, MIM provides a robust platform for governance and infrastructure integration. It allows you to:

- Design, execute, and monitor system-based processes
- Deliver insight, governance, and audit ability for system-based activities
- Establish high-volume secure Managed File Transfer (MFT) and provide a management dashboard for overseeing complex B2B file transfers across multiple file transfer systems
- Integrate mainframe and legacy systems into new and existing business processes via web services
- Enable native integration to and system-based process management on IBM CICS systems
- Integrate data and systems following a merger or acquisition

With MIM, you have visibility into and can control even the most minute system tasks within the construct of a business process, and you can capture an automatic audit trail of system activities for compliance purposes.

The Value of Metastorm for GRC

Metastorm will help you better understand your business, gain control over your processes, instill governance, and help you manage change. You will create transparency, visibility, and an understanding of enterprise goals and objectives—and as a result enable improved organizational performance.

For more information on how Metastorm solutions can help you, contact us at +1-443 874-1300 or sales@metastorm.com.

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