



Metastorm Enterprise for Regional and Local Governments

As a municipality or regional government, you have unique needs. You must balance increasing demands for improved citizen services and protections, oftentimes with shrinking budgets.

Metastorm addresses your challenges with Metastorm Enterprise – an integrated portfolio of fast and flexible enterprise modeling, business process automation and integration software to help you improve homeland security, respond to citizen expectations for enhanced service, and increase operational efficiency.

Metastorm ProVision®: Drive Enterprise-level Transformation

Metastorm's enterprise architecture and business process analysis software, Metastorm ProVision, improves process performance, ensures alignment with existing systems and technologies, and supports collaborative communication throughout a government environment. It can be deployed in standalone or collaborative modes. Government agencies have utilized it for critical initiatives such as establishing an enterprise architecture plan and converting a legacy mainframe system into a COTS product for business-driven automation.

The web-based, integrated repository of business processes, systems and technology components within Metastorm ProVision provides the framework for you to effectively understand, analyze and improve all dimensions of your organization – from strategy and process to information and technology. When these enterprise concepts are understood and modeled, they collectively represent the framework for the organization, operation and decision-making of your enterprise. Furthermore, Metastorm ProVision features powerful tools for analysis of alternatives, including Monte Carlo and Discrete Event Simulation capabilities. It conforms to a variety of architectural methodologies that are used frequently in government projects, including the Federal Enterprise Architecture (FEA) framework, The Open Group Architecture Framework (TOGAF), and the Zachman framework.

To answer your demand for collaborative and business-driven Service-Oriented Architecture (SOA), Metastorm ProVision's comprehensive modeling and analysis capabilities bridge the communication gap between business

Highlights

Benefits

- Comply with mandates to eliminate paperwork and modernize government
- Ensure collaboration for homeland security initiatives
- Transform ideas into actionable architectures

- Streamline operations, automate processes, and advance government missions
- Protect privacy and implement security controls
- Track and manage correspondence
- Provide better service to citizens and constituents

Customer Success

- City of Richmond
- City of Norfolk
- Hampshire County Council
- Kansas Department of Transportation
- Mid Devon District Council
- State of Oregon PERS

Learn about these and other Metastorm customer successes at www.metastorm.com

and IT. This solution enables your business users to participate in SOA initiatives while also robustly supporting the vital role of system engineers – effectively defining execution-ready activities that marry business processes to the services that make them work.

Fast and Accurate Data Collection

As part of the Metastorm ProVision offering, Metastorm Discovery™ is an interactive process discovery tool designed to enable faster and more accurate collection of data, process understanding, and process metrics that can be used to drive business process modeling, improvement, and optimization efforts. This solution allows you to easily and economically collect actual experiential data on processes to determine where opportunities exist for continuous process improvement.

Metastorm Discovery can capture information about all steps in a process. This data can be used as input for modeling an “as is” process and analyzing potential improvements using Metastorm ProVision. The intent is to optimize each process to meet specific strategic objectives such as minimizing costs, accelerating response time, or improving productivity. The optimized processes can then be deployed and automated through the Metastorm BPM® suite.

Metastorm BPM®: Quickly Deploy Effective Processes and Save Resources

Metastorm’s enterprise-level BPM suite enables the design and deployment of processes that increase output and manage resources in an unprecedented manner. With Metastorm BPM, you can improve citizen services, automate manual processes, comply with mandates and regulations, launch web-based initiatives, tie together silo processes and systems, and do more with less.

The Metastorm BPM platform provides an open, standards-based framework by which designers and implementers can easily integrate external applications or application components. It features easy-to-use tools for designing, managing, and changing processes. The platform also provides all the components needed to support a continuous process improvement cycle.

Regional and local governments can better serve constituents and contain costs by more efficiently managing processes, including those for:

- Citizen services such as managing permits and animal control requests
- Citizen maintenance requests such as repairing pot holes and removing graffiti
- Citizen response systems/ correspondence management
- Case management
- Budget management
- Grant management
- Facilities management
- Finance
- Operations
- Human Resources

MIM: Integrate Your Systems and Services

The Metastorm Integration Manager (MIM) helps government agencies rapidly and cost-effectively integrate and efficiently utilize diverse and often highly distributed business systems and services, databases, file systems, and even the most obscure legacy applications.

Whether deployed as part of the Metastorm Enterprise suite or on its own, MIM provides a robust platform for:

- Designing, executing, and monitoring system-based processes
- Establishing high-volume secure Managed File Transfer (MFT) and providing a management dashboard for overseeing complex B2B file transfers across multiple file transfer systems
- Integrating mainframe and legacy systems into new and existing business processes via web services
- Enabling native integration to and system-based process management on IBM CICS systems
- Supporting the move to Service-Oriented Architecture
- Delivering insight, governance, and audit ability for system-based activities

With MIM, you have visibility into and can control even the most minute system tasks within the construct of a business process.

The Value of Metastorm

Metastorm understands the unique needs of regional and local governments. Our proven, enterprise-level platform for enterprise architecture, business process analysis, business process management and integration has enabled many government organizations to better manage people, processes, policies, data, and existing systems.

For more information about how Metastorm solutions can help you, contact us at 1 877-321-META or sales@metastorm.com.

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